

Wilco CNA First Quarter Special Project: Communication Project

Communication is the foundation of all relationships. Communication can be verbal, written or non-verbal. Non-verbal communication includes the use of body language such as facial expressions, eye contact, body movement (waving hands around vs. letting them hang quietly at your side, leaning toward the person, nodding your head, etc.) In this paper, you are going to be discussing issues related to communicating with an elderly person. You will need to consider all types of communication, barriers to communication, possible solutions to those barriers, and your personal feelings about communicating with the person you interview.

First, each student needs to read pages 73-75 (Communication Methods and Communication Barriers). Next, each student will interview a different resident at clinical. You are to observe your resident during the interview. After the interview, each student will need to identify at least 3 non-verbal communication techniques the resident used during the interview. You will also need to interpret what you think those non-verbal techniques meant. Secondly, you will need to identify 3 possible barriers to communication that occurred during the interview. Then you will need to identify and explain a solution for each barrier identified. Finally, you will need to write a paragraph describing your feelings about the interview and your feelings about communicating with an elderly resident.

The attached rubric explains what we will be evaluating in this project. If you have any questions, please speak with your instructor.

Here are some sample questions to help you start your interview:

Mr. Roth, I see that you are wearing a green shirt. Is that your favorite color?

Miss Loo, can you tell me your favorite memory about going to school?

Mr. Smith, you really seem to like cats. Did you ever have a cat as a pet?

Mrs. Jones, I see that you enjoy watching movies. Do you have a favorite movie?

Remember to ask your resident if it is a good time to talk to them, be polite, plan to spend some time with them and enjoy their company.

All about a resident

By: _____

Advice for the next generation....

Job

Pets

Favorite Color

Favorite Music, Movie, or Book

Resident's name:

A historical event they remember well is:

A happy memory about growing up....