

	HOSPITALS & NURSING CENTERS
acute illness	
ALF/ALR	
chronic illness	
health team	
hospice	
LPN	
RN	
nursing team	
terminal illness	
DON	
HMO	
PPO	
SNF	
ECF	
LTC	
AD/Dementia units	
Organizational charts	
Audiologist	
ST	
PT	
OT	
dietician	
physician	
MSW	
functional nursing	
primary nursing	
team nursing	
patient focused care	services are moved from depts to the bedside i.e. x-ray/lab/physical therapy
case management	RN coordinates all care from admission to discharge
nursing assistants	
Medicare	
Medicaid	
group health insurance	
private insurance	
survey standards	policies & procedures, interview staff, observe care, check cleanliness & safety, all CNAs?
survey process	surveyor observes facility, talks to residents & staff, watches care being given
your role in the survey process	quality care, protect rights, keep safe (you and resident), professional, ethical, follow policies

	Never heard of it	Have heard this word	Think I know what it is	Can define it
ALF				
Acute illness				
ADLs				
Certified Nurse Assistant				
CHAPTER 1 ..				
Chronic illness				
ECF				
HIPAA				
Hospital				
LPN				
Medicaid				
Medicare				
OBRA				
Ombudsman				
Patient				
Resident				
RN				
SNF				
Terminal illness				