

Chapter 5	COMMUNICATING WITH THE HEALTH TEAM
medical record	
communication	
end of shift report	
nursing care plan	
nursing diagnosis	
nursing process	
objective data	
subjective data	
observation	
planning	
recording	
reporting	
signs	
symptoms	
OBRA	
PHI	
ePHI	
admission form	
health history	
flow sheets	
graphic sheets	
progress notes	
nursing notes	
kardex	
5 steps in nursing process	
Minimum data set	

name 6 observations that must be reported immediately	
name 10 BASIC observations	
check page 49 for nursing diagnoses	
assignment sheets	
24hour clock / military time	
medical terminology	
medical abbreviations	
prefix	
root word	
suffix	
directional terms	
phone communication	
conflict	
steps in resolving conflict	
computers & privacy	
answering the phone on what ring?	