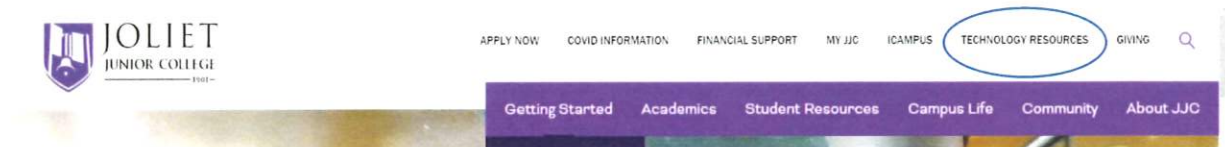


ID / Username / Password Help

What is my Username / Password?

- Your JJC Username and Password allows you to access your JJC Email, eResources, and iCampus. They are created 24 to 72 hours after applying to JJC.
- **Student usernames expire after 365 days of inactive registration.**

1. Go to jjc.edu and click “Technology Resources”



2. Select “Student Technology Resources”

Technology Resources

JJC works diligently to provide services and support which are secure, enhance the academic journey to success for our students, and add to the efficiency of our faculty and staff.

We provide a variety of technology resources, with information of key offerings linked below for Students or Faculty/Staff.

[Student Technology Resources](#)

[Faculty and Staff Technology Resources](#)

3. Scroll down until you see “Find Your Username” and select it

Student Technology Resources

Student 24/7 Tech Support Hotline: (866) 281-3638

Students can access support for email questions, user ID/password issues, and eResources assistance by calling the Tech Support Hotline any time day or night, on-campus or off.

JJC Username and Password Information

Your JJC username and password are required to access all technology resources including your Student email/Microsoft Office 365 account, iCampus Online Learning Management, the MYJCC portal, and our eResources self-service system.

[+ Find Your Username](#)

4. Once on the drop-down menu click “Find My JJC Username/ID” to lookup your username

[- Find Your Username](#)

- A JJC username will be provided to you after successful admission to the college. This username is used to create your JJC provided student email address which will be in the format of: `username@stu.jjc.edu`.
- Student usernames are created 24 to 72 business hours [after applying to JJC](#).
- Student usernames expire after 365 days of inactive registration.
- Go to [Find My JJC Username/ID](#) to lookup your username.

5. Enter the information below and then create a security question or answer the one that was already created

ID/Username/Password Help

Last Name
SSN or Student ID
Birth Date (MMDDYY)

6. Hit "LookUp" and make sure to write down your information

ID/Username/Password Help

Please pick ONE of the choices below:

Look up MY JJC ID number, email address, or JJC Username:

I want to change MY password.:

I think MY account is LOCKED, Please UNLOCK my account.:

MY Colleague account is DISABLED, Please ENABLE my acct.:

NONE OF THE ABOVE.:

Please note: The LookUp page will only display for approximately 30 seconds. It can be printed.

7. Hit the back button in the upper left corner to take you back to the menu and then click "Change Password"

ID/Username/Password Help

Please pick ONE of the choices below:

Look up MY JJC ID number, email address, or JJC Username:

I want to change MY password.:

I think MY account is LOCKED, Please UNLOCK my account.:

MY Colleague account is DISABLED, Please ENABLE my acct.:

NONE OF THE ABOVE.:

Please note: The LookUp page will only display for approximately 30 seconds. It can be printed.

For Questions / Concerns call Tech Support at 866-281-3638